



Service Call Request Australia

To ensure prompt processing of your request, please email this form to: warranty@hygradeplumbing.com
For enquiries on a service call please contact our After Sales Team on: **02 9037 0668**

Distributor Details		
Distributor Name:		Date:
		Phone:
Store/ Branch location:		
Contact Name:		
Email Address if you require confirmation of receipt		
Customer Details		
Customer Name:		
Street Address:		State:
		Postcode:
Telephone:	Mobile:	
Product Information		
Part #:	Colour:	Quantity:
Product Type:		
Proof of Purchase:		
Original Order number or Invoice Number:		
Date of Purchase:	Previously Inspected:	
Installation Date	<input type="checkbox"/> Yes <input type="checkbox"/> No Date:	
Is Product Installed: <input type="checkbox"/> Yes <input type="checkbox"/> No		<i>*Please Note: For all products please provide a photo of the product installed</i>

*****PROOF OF PURCHASE MUST BE SUPPLIED ALONG WITH THIS SERVICE REQUEST FORM OR SERVICE and/or REPLACEMENT WILL NOT BE APPROVED*****

Please note: If the problem found is not covered by warranty, you will be required to pay full cost of the service call including the trip charge.

Customer sign here: _____ Form must be signed)

Please allow up to 48 hours (Two business days for Customers to be contacted from receipt of this service call

Warranty Terms & Conditions can be viewed at : www.kohler.com.au